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Grupo Aeroportuario Del Pacífico: Our Commitment to a Safe, Clean, and Healthy Travel Experience

GUADALAJARA, Jalisco (May 28, 2020) -- Grupo Aeroportuario Del Pacífico (GAP) is committed to keeping our customers, employees and partners safe. We have implemented enhanced safety measures and cleaning procedures across all 14 of our airports, including Guadalajara International Airport (GDL), San José del Cabo International Airport (SJD), and Puerto Vallarta International Airport (PVR), to prevent the spread of COVID-19 infections, to ease customer concerns, and to keep air travel safe.

"The health and safety of our customers and colleagues is top priority. We are taking proactive steps to ensure travel through our airports is a healthy experience. Different institutions around the world have stated that the safest way to travel is by plane, and at airports managed by GAP, we have implemented sanitization stations throughout the terminal buildings, enhanced social distancing measures, and much more so that flying continues to be the best and safest mode of transportation," expressed Raúl Revuelta Musalem, Chief Executive Officer of GAP.

In January 2020, GAP announced it had installed sanitary controls in accordance with local health authorities including infrared thermometers, thermographic cameras, and informative flyers, posters, and videos regarding proper hygiene and COVID-19 prevention.

GAP also announced social distancing measures that consist of limiting access to terminal buildings, maintaining a safe distance and extra space in lines throughout the airport with guidelines from vinyl installations on the floor to encourage customers to stand apart, alternating the use of lines at inspection points, and separating benches and limiting capacity in aircars and commercial premises.

Regarding individual protection measures, plexiglass shields have been installed at documentation, information, immigration, car rental, and other customer-facing counters. Access to user facilities is restricted. Specific containers are marked for the disposal of used protective material. Disinfectant is applied to all entrance mats of terminals and antibacterial hand sanitizer dispensers have been installed across multiple touch-points within terminal buildings. Practicing good hygiene, such as washing your hands regularly, is encouraged. The use of gloves and face masks has been coordinated with authorities, airlines, and other partners in processes that involve contact with passengers.

Other cleaning and sanitation measures consist of implementing a specialized sanitation service

for terminal building areas and equipment; surfaces that come into direct contact with passengers are periodically disinfected, and state-of-the-art steam-machines are used for deep cleaning and disinfecting trays, toilets, benches, tables, and other furniture.

In regard to other processes: a reduction in the use of mobile lounges for remote boarding and disembarking of aircraft, promoting the use of online, mobile, and self-service check-ins, and in airports where it is allowed, the use of ETDs in security filters, instead of using your hands.

GAP is taking extraordinary steps to protect our workforce. Any member of our staff who shows symptoms of COVID-19 will not report for work. They will be home-quarantined; and, if healthy, staff will attend work with the compulsory use of face protection and face masks. Airport leadership has established backup teams and protocols in case staff are quarantined.



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GAP remains dedicated to ensuring a safe and healthy travel experience across our 14 airports. We will continue to update our safety measures according to new recommendations issued by the Government of Mexico, different states, as well as national and international organizations regarding health and air transport.

Grupo Aeroportuario del Pacífico, S.A.B. of C.V. (GAP) is a Mexican company that develops its activity in the airport sector. GAP operates 12 international airports in Mexico and two in Jamaica, serving more than 300 destinations, through 35 airlines. Its shares are listed on the stock exchanges of Mexico and New York.

In 2019, GAP served 48.3 million passengers, 7.5% more than in 2018.

The airports managed by Grupo Aeroportuario del Pacífico are located at:

- Guadalajara and Tijuana, serving the main metropolitan areas.
- Mexicali, Hermosillo, Los Mochis, Aguascalientes, Guanajuato and Morelia, serving medium-sized developing cities.
- La Paz, Los Cabos, Puerto Vallarta, Manzanillo and Montego Bay, serving some of the most important tourist destinations in Mexico and the Caribbean.
- On October 10, 2018, GAP signed the concession contract with the government of Jamaica in order to operate, modernize and expand the Norman Manley International Airport (“KIN”) located in the city of Kingston.

The airports managed by GAP in Mexico are owned by the Mexican government and have been allocated in a 50-year concession starting in 1998, as part of a domestic initiative to privatize and improve the quality and security of the country’s airport services.

In Jamaica, the government owns the Montego Bay Airport and the concession granted for its operation is for a 30-year period, which will conclude on April 2033. The Kingston Airport was granted for a 25-year concession. GAP took control of the operation and administration this past October 2019.

Grupo Aeroportuario del Pacífico believes in the value of each individual and seeks to trigger his or her potential through education. Better-educated Mexicans will raise their quality of life and contribute towards the country’s development. GAP, in line with its business model and through its Foundation, is committed to be a factor of change. We work on two strategic pillars: work with the community, through the GAP Schools, and on training the airport community, with Community Training Centers.

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